

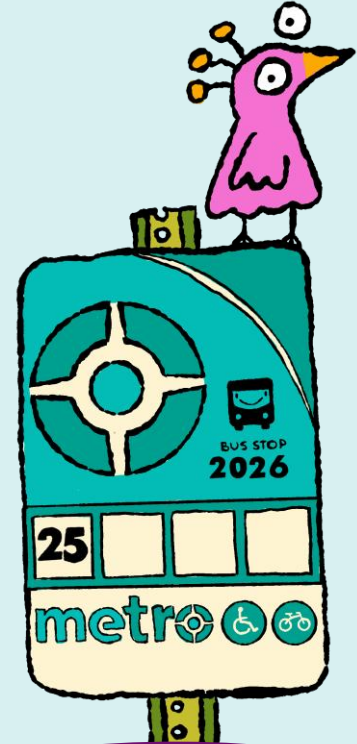


Scarborough Service Expansion

July 28, 2026

Mike Tremblay, P.E.

Megan Hannan

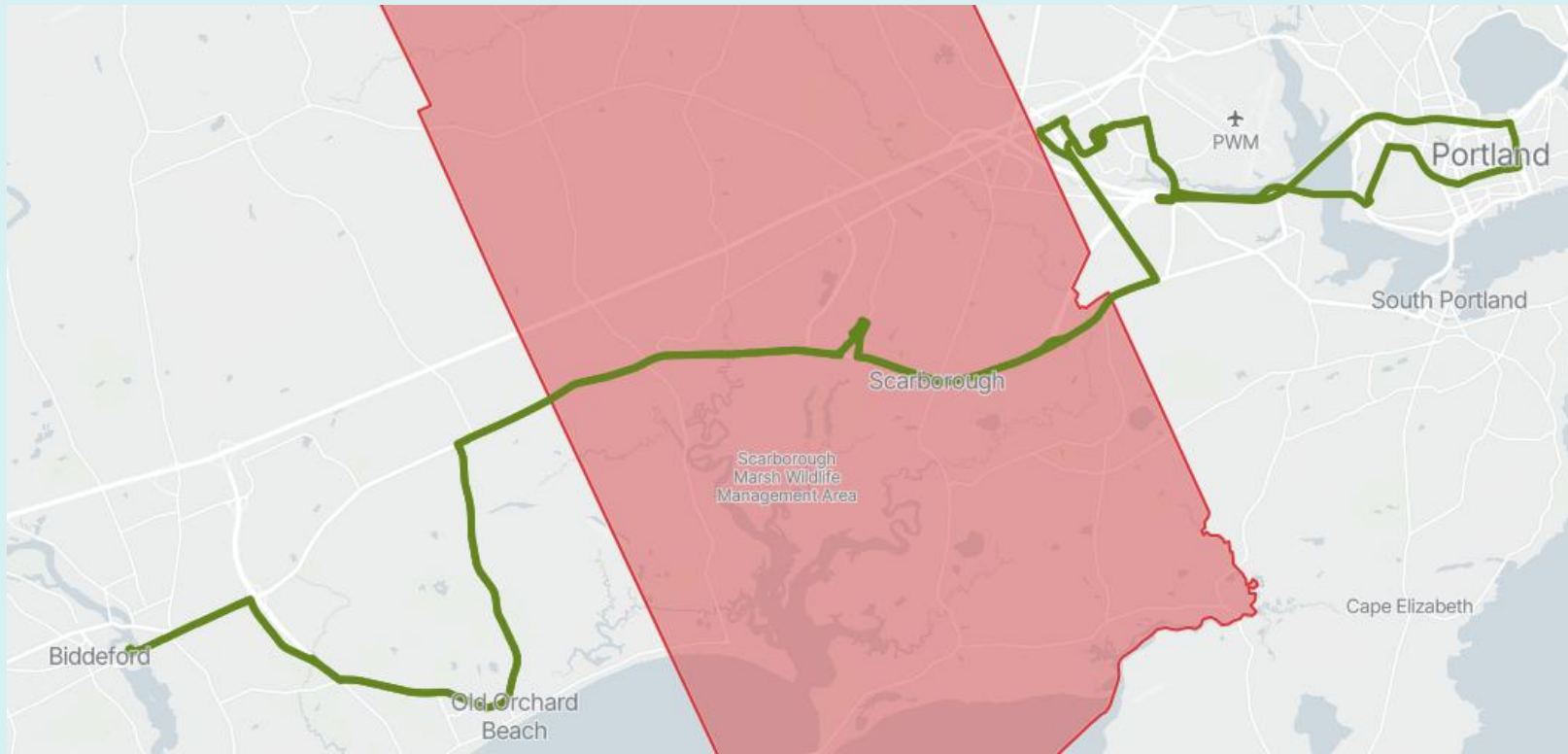


Agenda

- Background
- Introduction to Metro
- Service Expansion Considerations
- The final service plan
 - New Route 25 Fixed Route Service
 - Microtransit service
- Fare and Launch Information
- Discussion

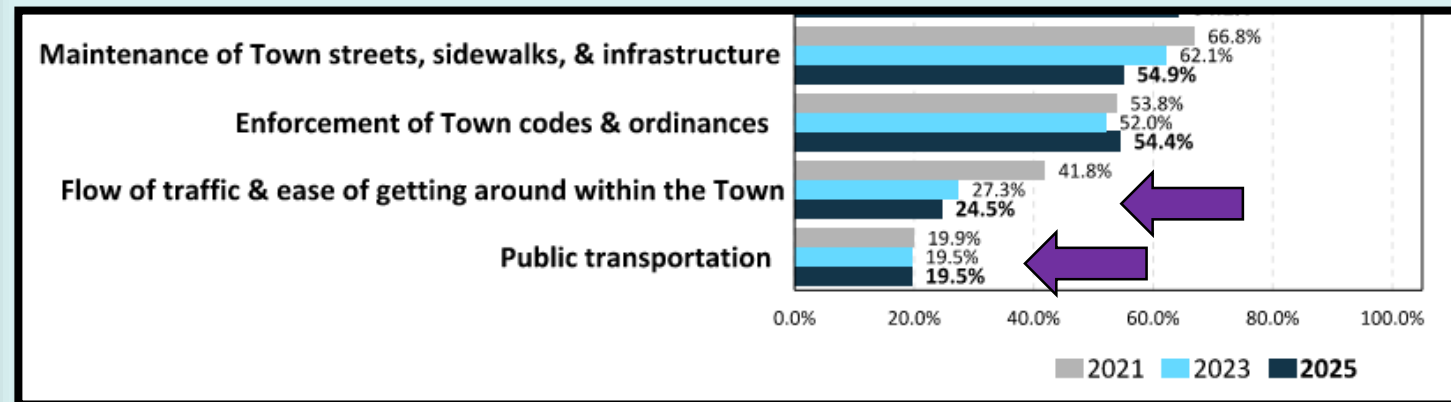
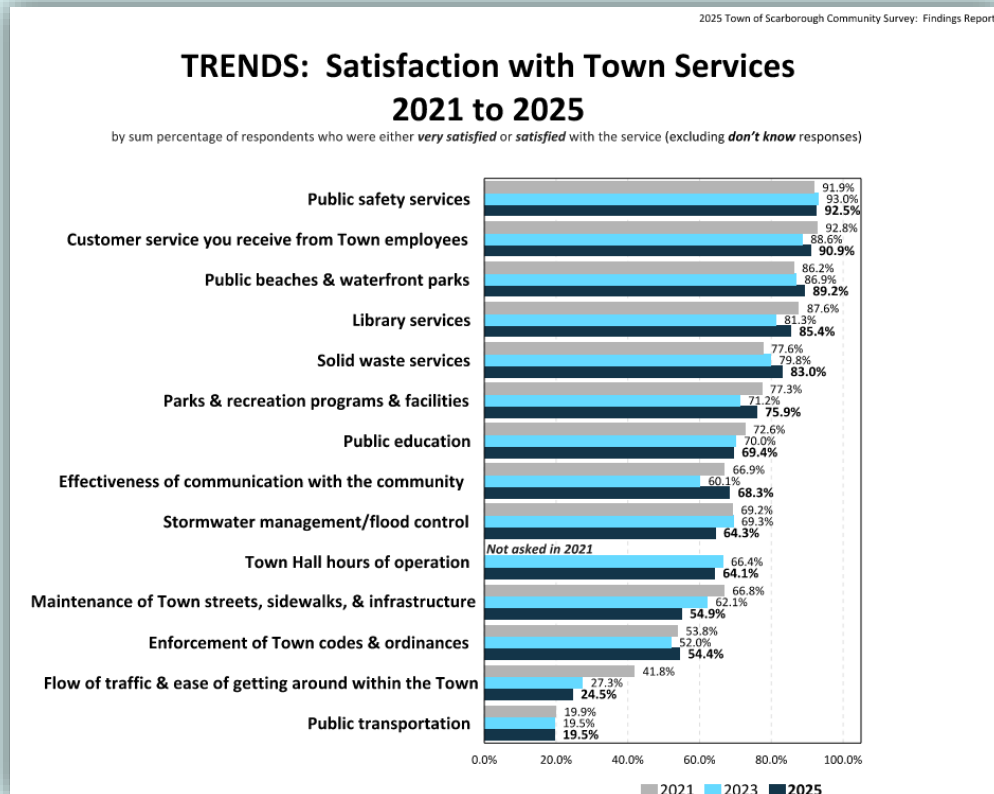
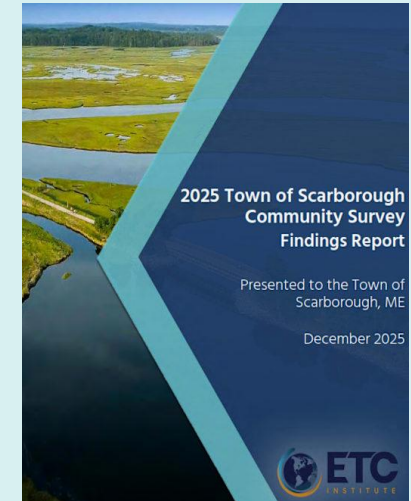
Background

- Scarborough currently underserved by transit
 - 22k population (2020) – 7th highest in Maine
 - One bus route running every 150 minutes in each direction (Route 60)



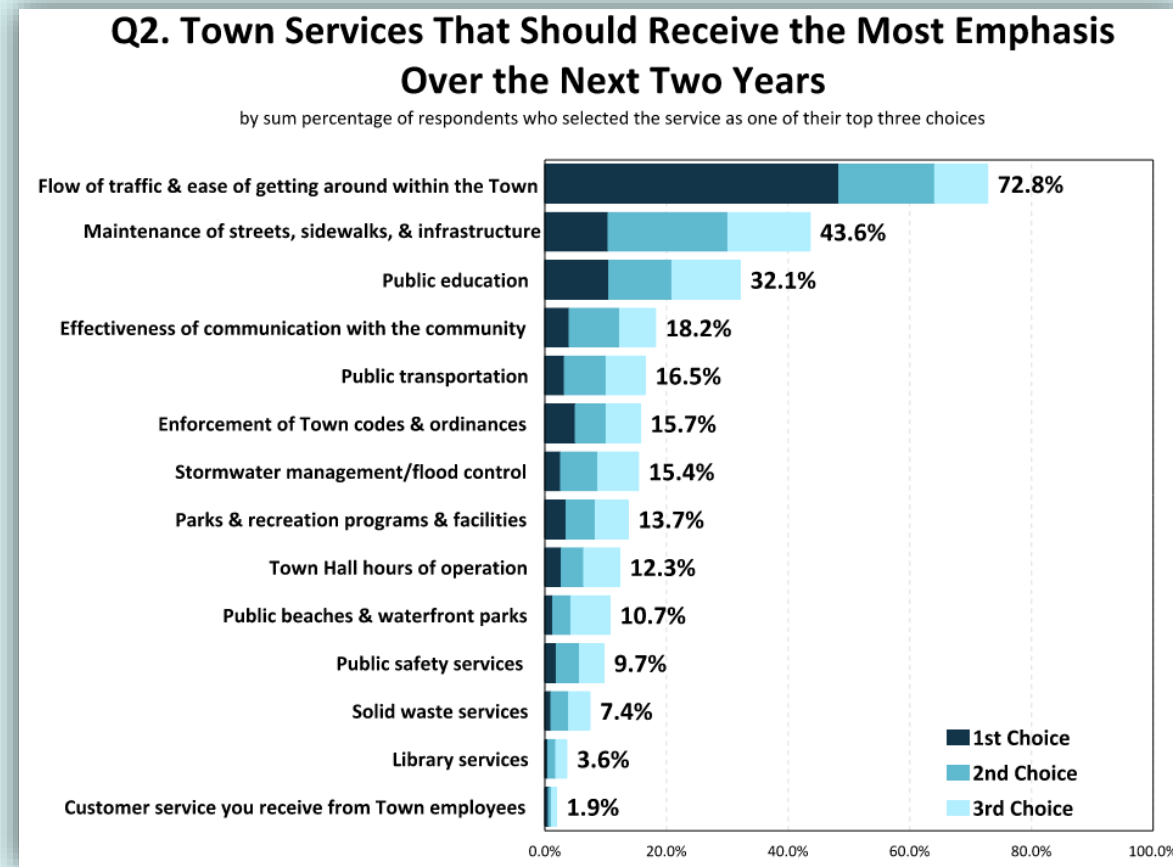
Background

- Traffic – and transit – identified as top priorities for Scarborough residents in 2025 Townwide Community Survey



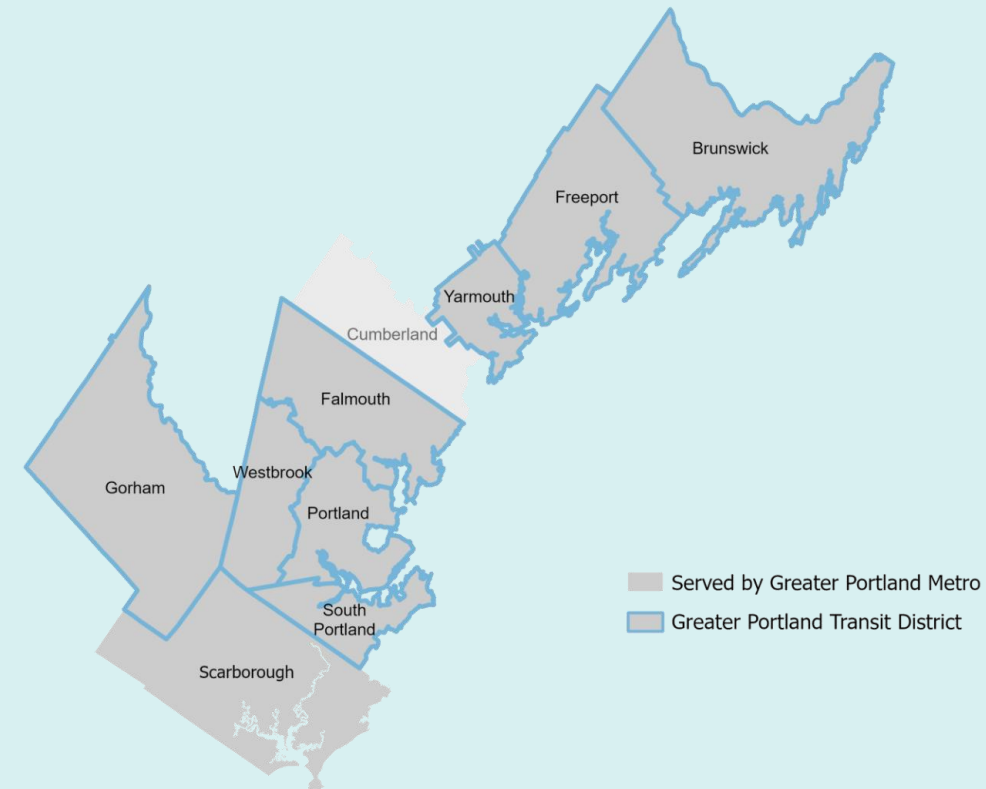
Background

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Introduction to Metro

- Largest transit provider in Maine
- 14 bus routes/services across 10 communities
- 1.85 million rides in 2025
- Service to:
 - Portland Transportation Center, Jetport, Casco Bay Lines
 - Maine Medical Center, Mercy Hospital, and others
 - USM, SMCC, UNE, Roux Institute, and more
 - Approx. 97k people, 84k jobs
 - ...and more!



Introduction – Why now?

- South Portland Merger – 2024/2025
- Townwide survey -- 2025
 - Increasing concerns about traffic and mobility in Scarborough
- Advent of microtransit service in Maine
- Funding opportunities
 - Maine Turnpike Authority
 - MaineDOT

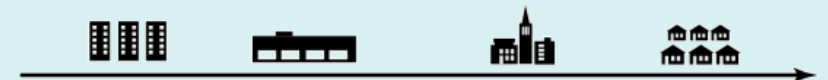


Service Expansion -- Considerations

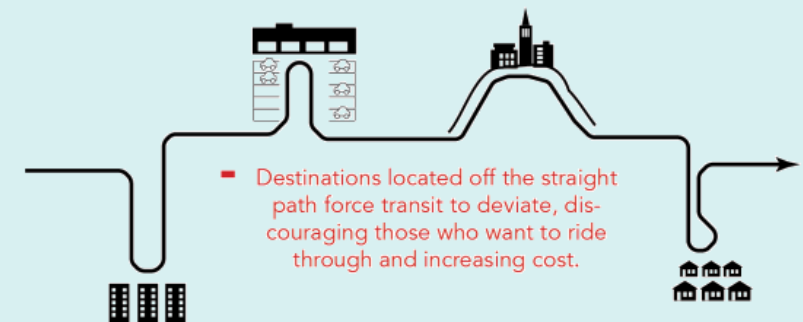
When planning service, Metro considers the following:

- **Directness and simplicity** – Prioritize journey speed; only deviate into sites when justified
- **Ridership potential** – Select route that serves higher density of potential riders.
- **Prioritize frequency** – Shorter, more direct routes can run more frequently than long, meandering routes.

LINEARITY *Can transit run in reasonably straight lines?*



+ A logical transit line is a direct path between any two destinations on it.

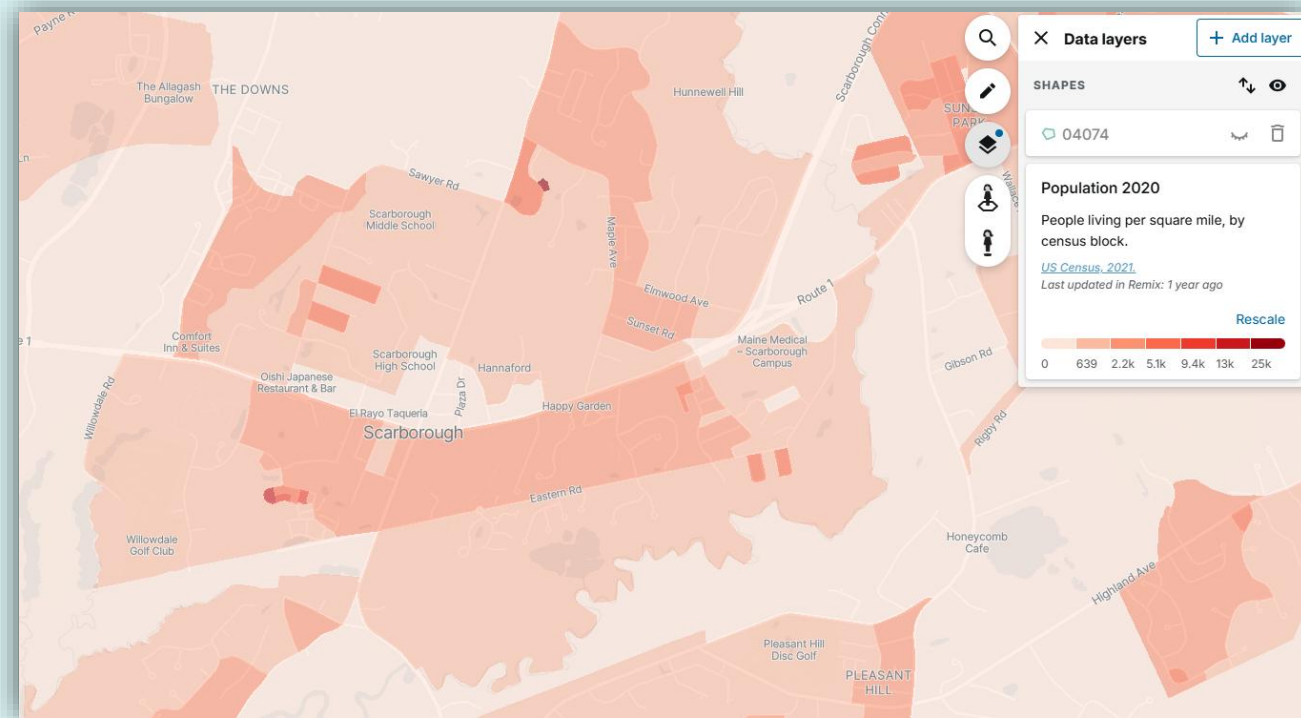


JARRETT WALKER + ASSOCIATES

Service Expansion -- Considerations

For Scarborough service, Metro considered the following:

- Existing and near-future ridership potential
 - Jobs, housing
- Pedestrian network
- Access to town services
 - Town Hall, schools, library, etc
- Access to community resources
 - Medical, grocery, shopping
- Access from I-95



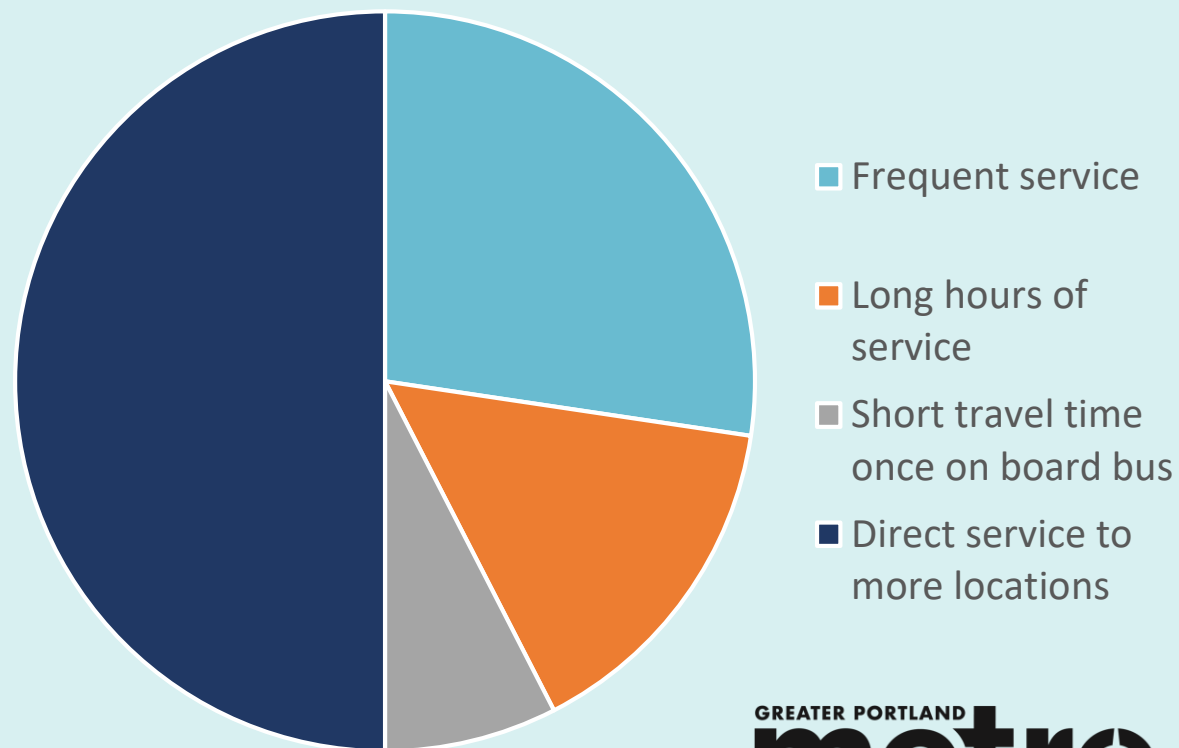
Public Outreach

- Three public meetings in November 2025
- Online/print survey
 - 300 responses

Direct service to the beach to reduce parking pressure

Bus service may exacerbate crowding at beaches

Top Service Priority

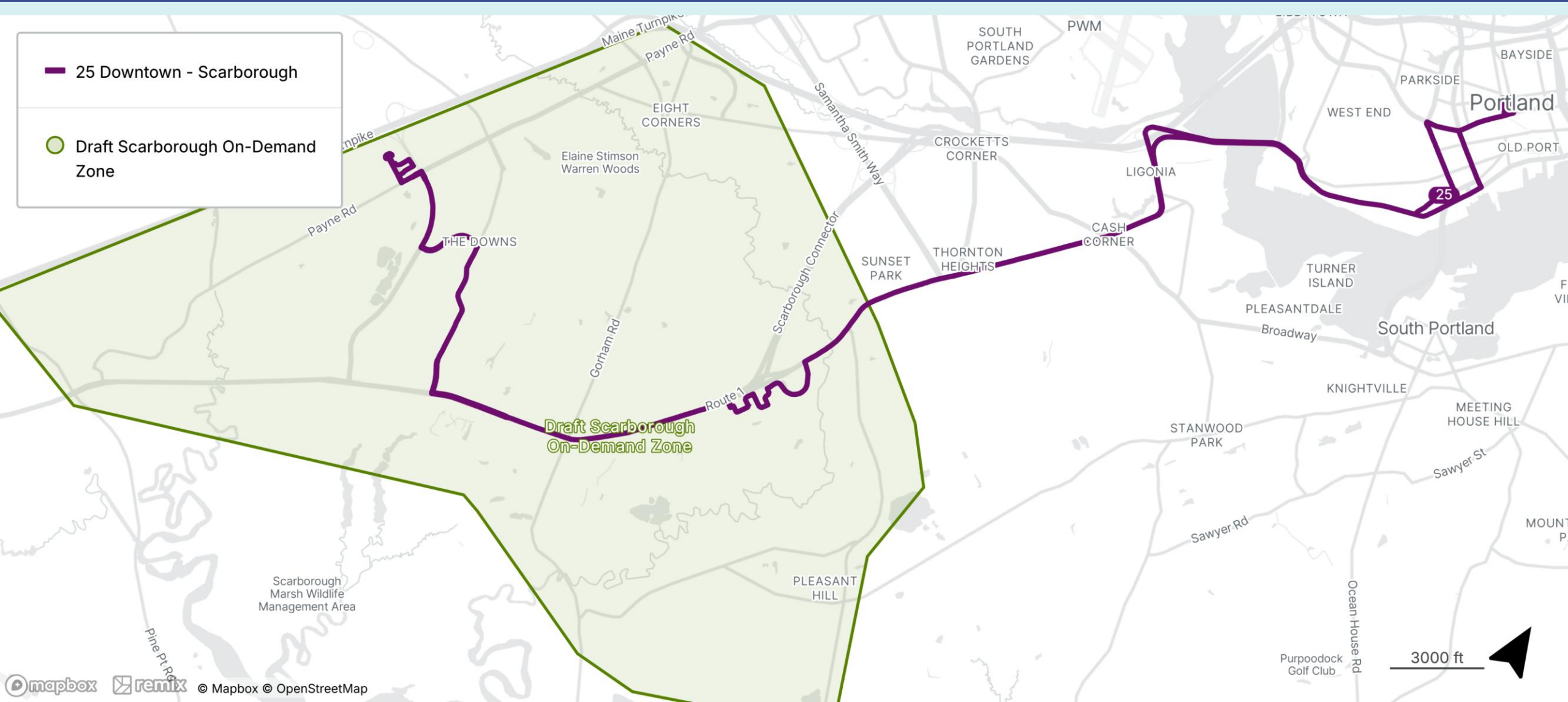


Scarborough Service Launch Plan

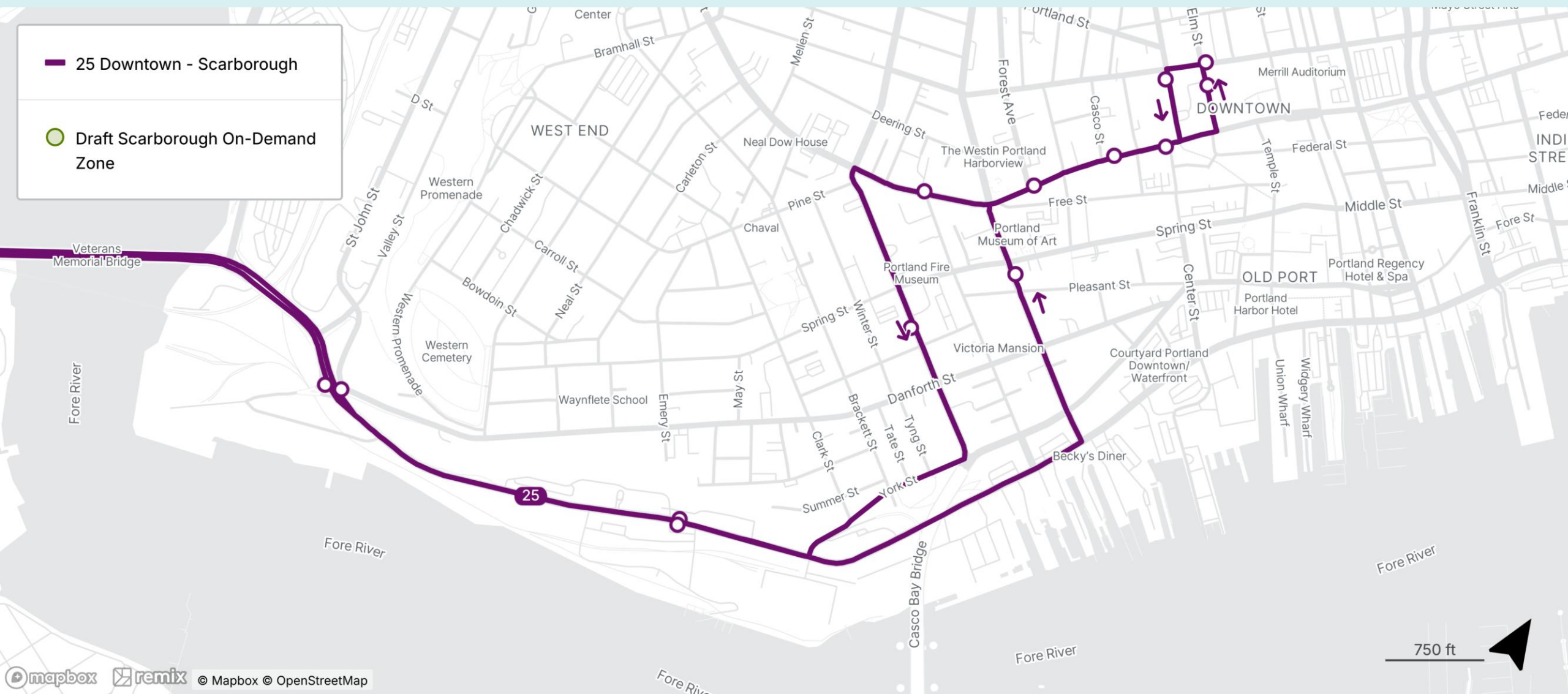
Metro's expansion to Scarborough will include the following:

- One fixed-route bus service (**Route 25**) primarily along US Route 1
- An on-demand “microtransit” zone serving areas up to 2 miles from fixed route service corridor
 - Expand to new areas if feasible

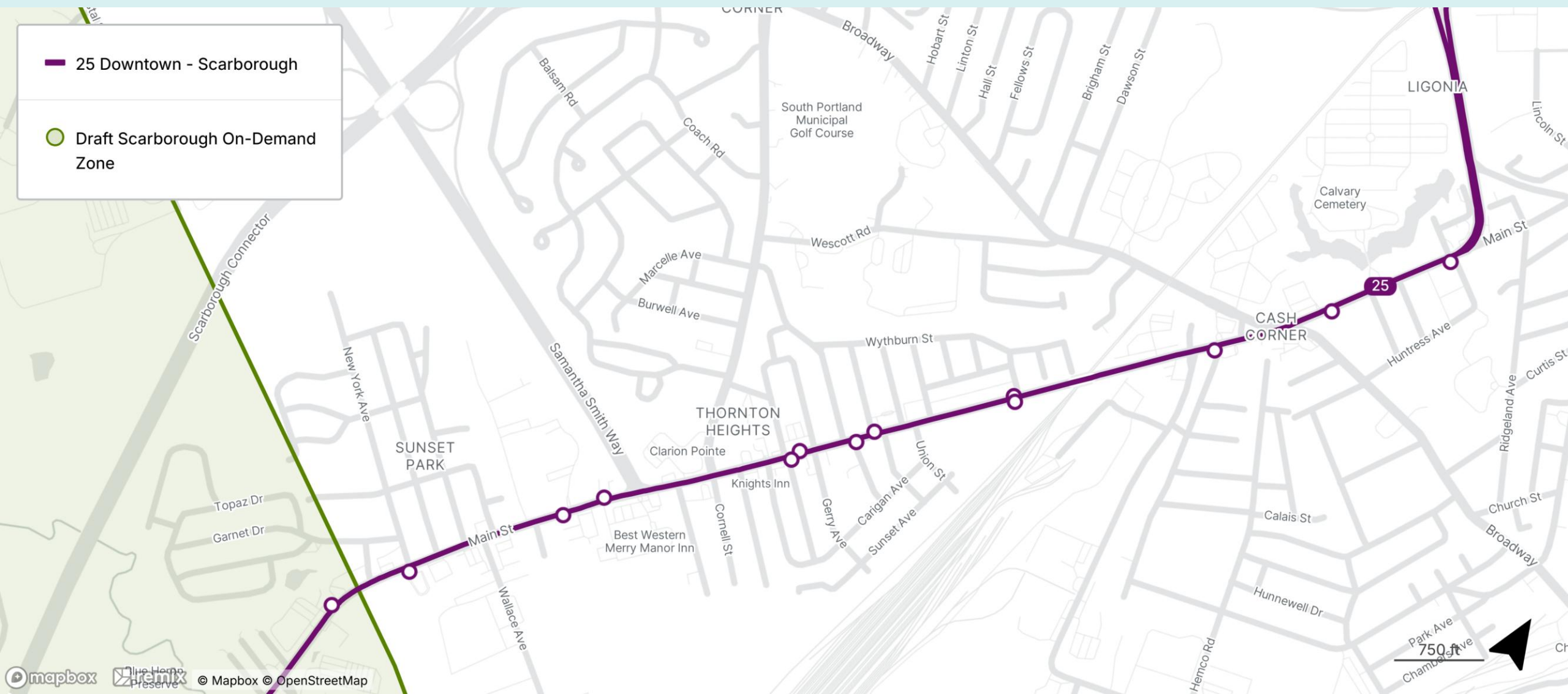
Scarborough Service Launch Plan



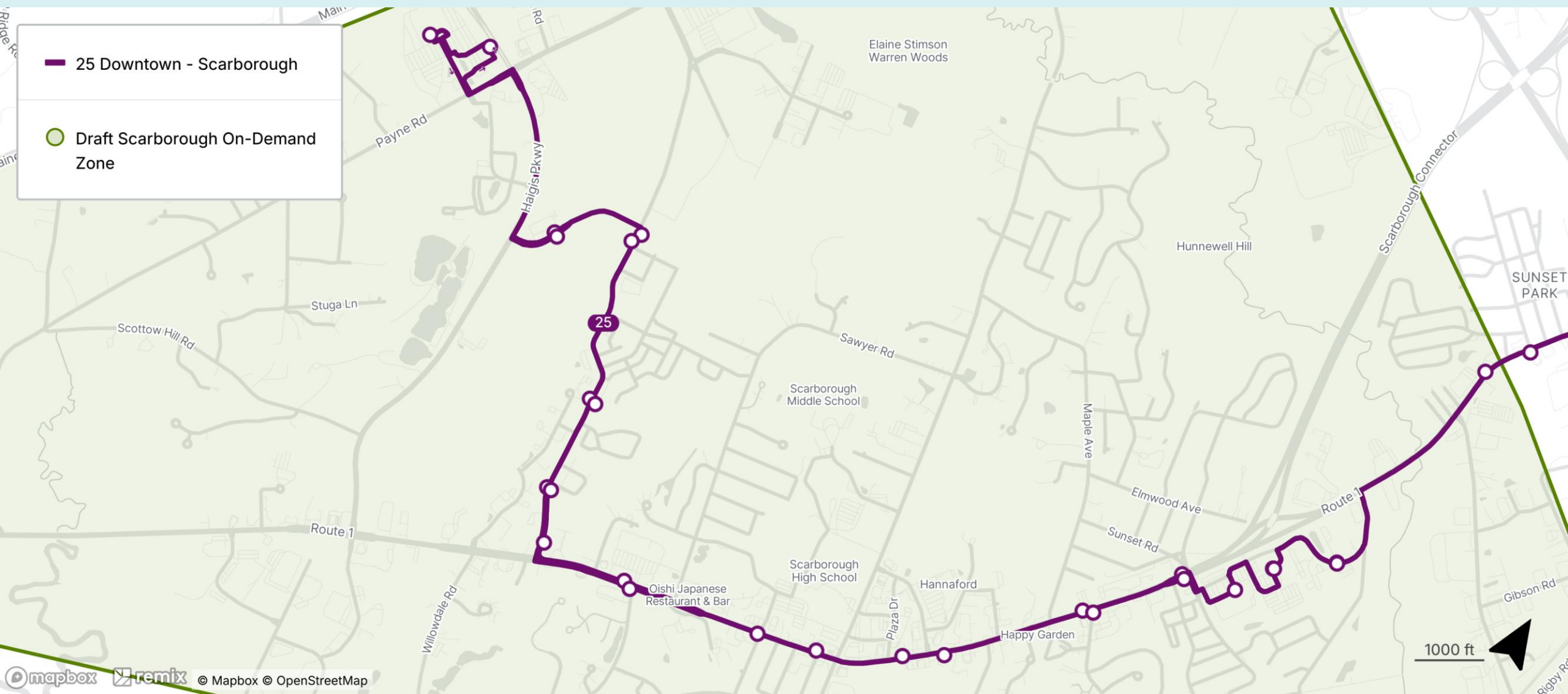
Scarborough Service Launch Plan



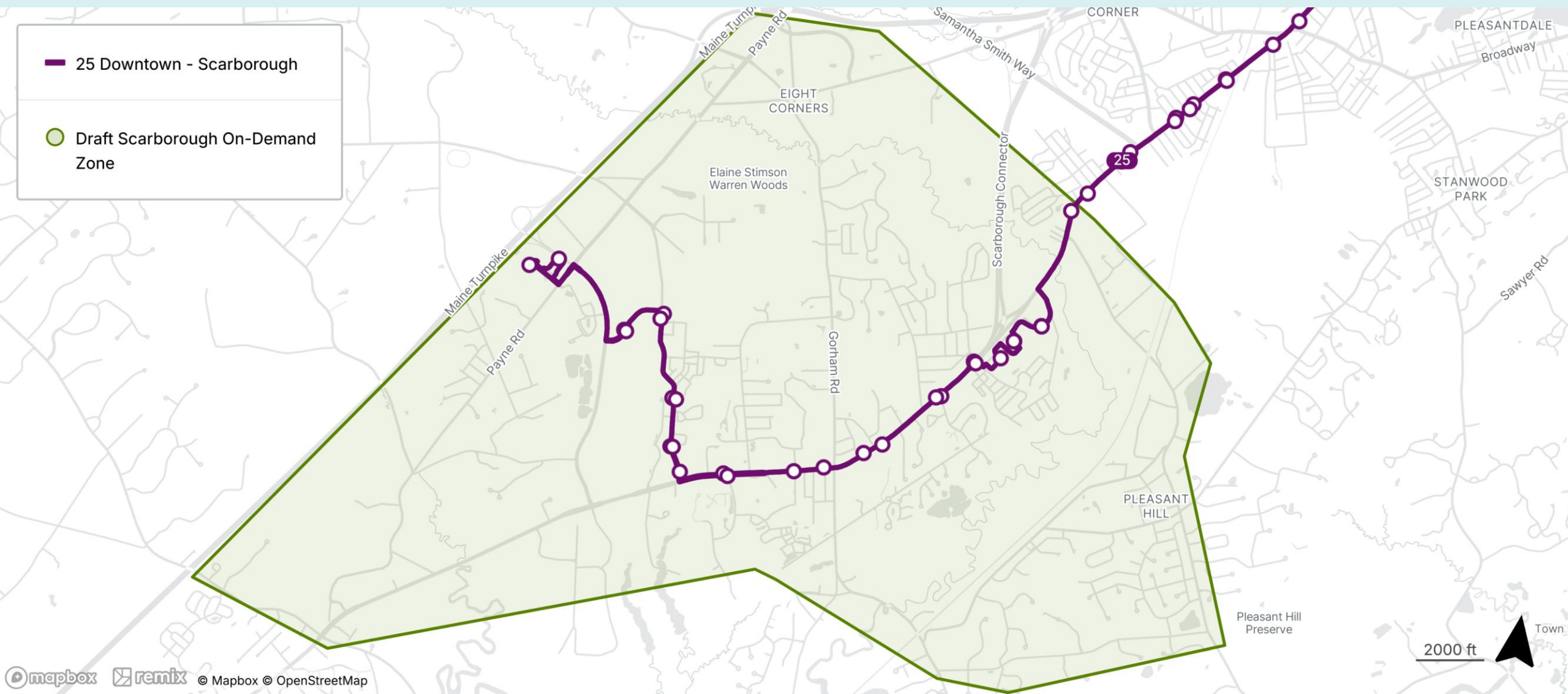
Scarborough Service Launch Plan



Scarborough Service Launch Plan

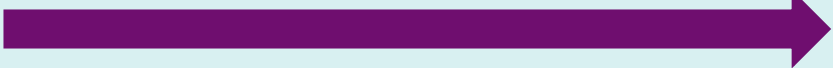


Scarborough Service Launch Plan



Scarborough Service Launch Plan

Route 25 Fixed Route Service

- Major stops 
- Minor stops roughly every ¼ mile along route
 - Dependent on presence of sidewalks and crosswalks
- **Service frequency:** ~45 mins
- **Service span:** M-F 6am-10pm; Sunday 8am-8pm

MONDAY THROUGH FRIDAY SOUTHBOUND TO SCARBOROUGH						
Metro Pulse Elm Street A	VA Outpatient Clinic B	Cash Corner C	MaineHealth Scarborough D	Oak Hill E	The Downs F	Cabela's Exit 42 P+R G
6:20	6:28	6:35	6:45	6:52	6:59	7:05
7:10	7:18	7:25	7:35	7:42	7:49	7:55
8:00	8:08	8:15	8:25	8:32	8:39	...
8:50	8:58	9:05	9:15	9:22	9:29	9:35
9:30	9:38	9:45	9:55	10:02	10:09	10:15
10:30	10:38	10:45	10:55	11:02	11:09	...
11:15	11:23	11:30	11:40	11:47	11:54	12:00
12:00	12:08	12:15	12:25	12:32	12:39	12:45
12:55	1:03	1:10	1:20	1:27	1:34	...
1:40	1:48	1:55	2:05	2:12	2:19	2:25
2:25	2:33	2:40	2:50	2:57	3:04	3:10
3:20	3:28	3:35	3:45	3:52	3:59	...
4:05	4:13	4:20	4:30	4:37	4:44	4:50
4:50	4:58	5:05	5:15	5:22	5:29	5:35
5:45	5:53	6:00	6:10	6:17	6:24	6:30

Service frequency: ~45 mins

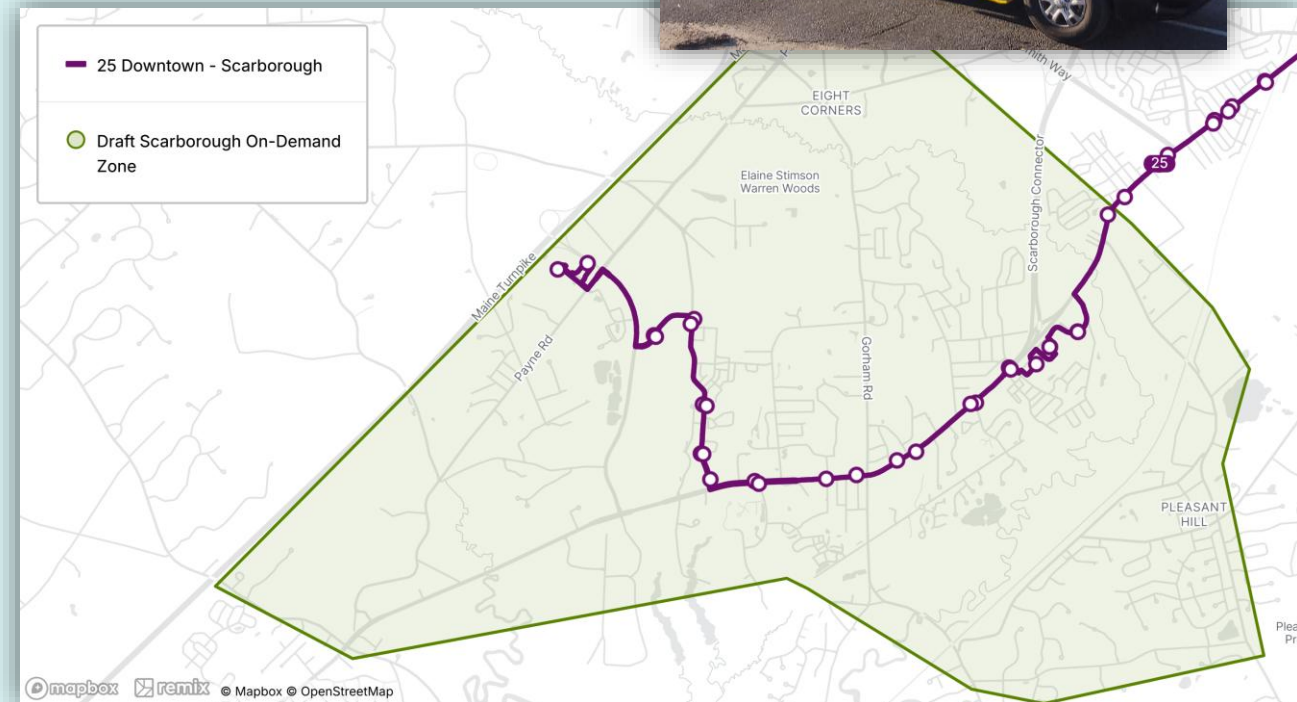
Service span: M-F 6am-10pm; Sunday 8am-8pm

Some trips may not serve Exit 42. Campus Drive will not be served on evenings/weekends.

Scarborough Service Launch Plan

Microtransit

- Book a trip via a smartphone app, website, or by calling Metro
- “Curb to curb” service **anywhere within the zone**
- Great for connecting you to fixed routes or to destinations not served by Route 25
- More information at www.gpmetro.org/connect



Scarborough Service Launch Plan

FAQ's

- Why does Route 25 serve the Downs, and not Dunstan Corner or...?
- Why does Route 25 run along Route 1 and not Payne Road, or Gorham Road?
- Why doesn't the route provide direct access to...?

Fares and Launch Information

Launch Dates

- Metro Connect: Expected “soft” launch September 14
- Route 25: Expected launch October 4
- Formal launch event likely in early October



Fares and Launch Information

Fare Information

- Likely **fare-free** for 2-4 weeks after launch
- \$2.25 base fare
- \$1.10 reduced fare for eligible riders
- Fares capped at \$65/\$30 monthly and \$6.50/\$3.00 daily
 - Dirigo Pass users only
- Free transfers within 90 minutes
 - Dirigo Pass users only

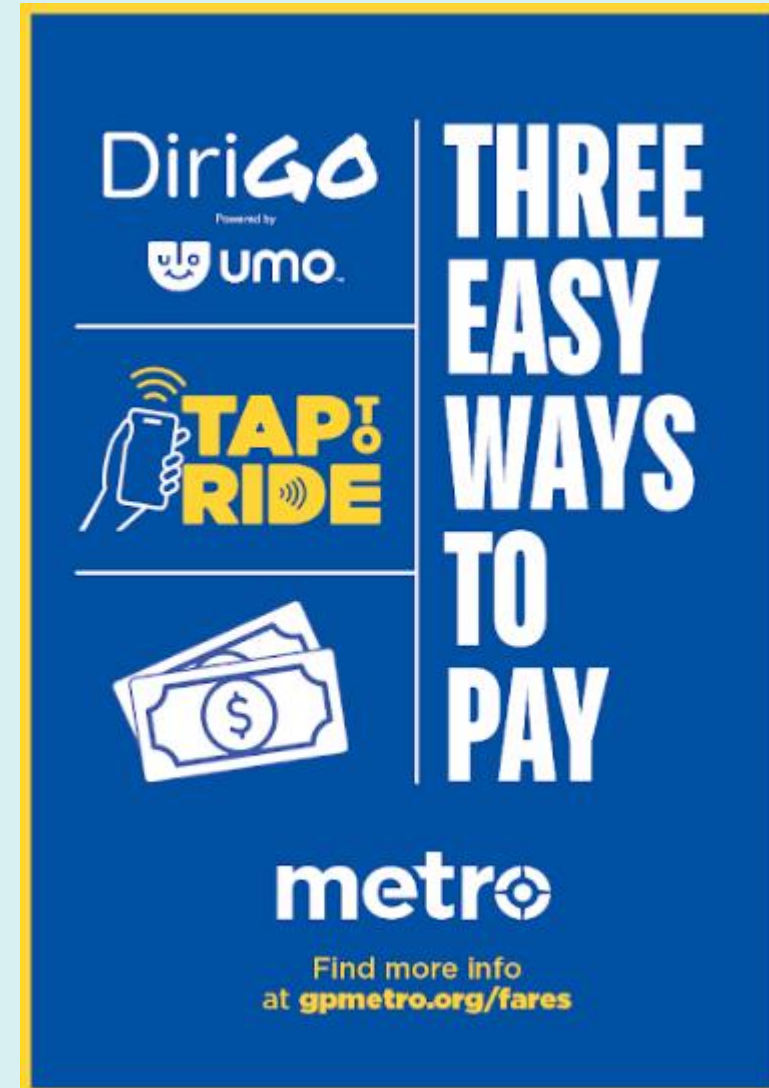
Reduced Fare Categories

- Seniors 65+
- Veterans
- Medicare Card Holders
- Persons with Disabilities
- SSI/SSDI/VA benefits recipients
- Youth aged 6-18
 - 5 and under ride free

Fares and Launch Information

How to Pay

- Dirigo Pass
 - Smartcard or App
 - Load value into “wallet” and pay
 - Eligible for reduced fare, fare caps, free transfers
- Tap to Ride
 - Tap your NFC-enabled credit/debit card, or Apple Wallet/Google Pay device
 - Charges one base fare per tap (no capping/reduced fare discounts or free transfers)
- Cash (exact change)
 - Eligible for reduced fare; no capping or free transfers



Next Steps

Prior to Launch

- More outreach + engagement
- Finalization of route schedules, bus stop locations, microtransit zones
- Launch of microtransit app

After Launch

- Monitor on-time performance and ridership
- Adjustment to microtransit zones
- Bus stop improvements

Resources

Scarborough expansion website: gpmetro.org/scarborough

Learn about microtransit: gpmetro.org/connect

More on fares and payment methods: gpmetro.org/fares; & dirigopass.org

Metro's other routes and services: gpmetro.org/routes

Metro staff: Call us, email us, arrange a meeting, etc

Questions and Discussion



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Scarborough Service Launch Plan

